

Frequently Asked Questions

Our FAQ can help you learn more about the Impact Safety Shield!

What are the screens made from?

The screen material is a polyester film, allowing flexibility and a light-weight design.

Where are the screens made?

The screens are currently manufactured in the UK.

How easy are the screens to clean?

Very easy! We recommend a multi-purpose cleaner with a dry microfibre cloth. Try not to touch the screens too much - it's best if you can 'set it and forget it'. The more you handle the screen, the dirtier they'll get. Ideally, handle with clean rubber gloves.

How do you remove the sticky pad without damaging the surface?

You can slowly and carefully remove the adhesive pad with a flathead screwdriver while taking special care to not scratch the surface.

How tight should I roll the screen?

It helps if you measure the desk before assembling the screen as this allows you to stick the pads down in the correct places. If the screen is too long, just roll up the screen to the correct size.

What if the adhesive pad doesn't stick?

We recommend using an alcohol wipe to thoroughly clean the surface before sticking the pad. The pads reach full strength after 72 hours of being affixed.

How do you move the posts once attached on the magnet?

The magnets are very strong (86lb pull strength). To remove the posts from the magnet, tilt the post 45° and then slide off the magnet.

What are the delivery costs?

Delivery costs vary depending on the location it's being shipped to. Costs will be automatically calculated at order checkout.

Where do you ship to?

Impact Safety Shield distributes to Canada, the United States and Mexico.

How are the screens delivered and what comes with them?

The screens are wrapped up in bubble wrap and packaged into a slim cardboard box. The contents include: the screen, posts, magnets, installation instructions, an alcoholic wipe to clean the surface before you stick down the pads and a health and safety leaflet.

What do we do if/when we no longer need the shield?

- **Store:** Roll it up and store it (they are the size of an umbrella) so you can use it again if/when you need to.
- **Recycle:** The plastic shields and aluminium posts are fully recyclable and can be dropped off at your local recycling depot that accepts #1 (PET) and #41 (Aluminium).



What is your Returns and Warranty Policy?

We offer a one-year warranty against manufacturer defects only.